



B

Noland/Dysart Supplemental Reply Affidavit – Attachment B

PM 114.1 Reconciled/Reported Results Summary											
Feb-00		Cuts		Cuts		Mar-00		Cuts		Cuts	
	No. of	Within 1	% within 1	Within 2	% Within		No. of	Within 1	% within 1	Within 2	% Within
	Lines	Hour	Hour	Hours	2 Hours		Lines	Hour	Hour	Hours	2 Hours
FDT*						FDT					
1-10 Lines	2140	1996	93.27%	2034	95.05%	1-10 Lines	2022	1953	96.59%	1991	98.47%
11+ Lines	156	82	52.56%	94	60.26%	11+ Lines	97	86	88.66%	97	100.00%
Total Lines	2296	2078	90.51%	2128	92.68%	Total Lines	2119	2039	96.22%	2088	98.54%
CHC*						CHC					
1-10 Lines	1563	1494	95.59%	1548	99.04%	1-10 Lines	1851	1694	91.52%	1827	98.70%
11+ Lines	327	316	96.64%	327	100.00%	11+ Lines	147	98	66.67%	147	100.00%
Total Lines	1890	1810	95.77%	1875	99.21%	Total Lines	1998	1792	89.69%	1974	98.80%
Grand Total*						Grand Total					
1-10 Lines	3703	3490	94.25%	3582	96.73%	1-10 Lines	3873	3647	94.16%	3818	98.58%
11+ Lines	483	398	82.40%	421	87.16%	11+ Lines	244	184	75.41%	244	100.00%
Total Lines	4186	3888	92.88%	4003	95.63%	Total Lines	4117	3831	93.05%	4062	98.66%
Apr-00		Cuts		Cuts		Feb - Apr Combined		Cuts		Cuts	
	No. of	Within 1	% within 1	Within 2	% Within		No. of	Within 1	% within 1	Within 2	% Within
	Lines	Hour	Hour	Hours	2 Hours		Lines	Hour	Hour	Hours	2 Hours
FDT						FDT					
1-10 Lines	2200	2101	95.50%	2173	98.77%	1-10 Lines	6362	6050	95.10%	6198	97.42%
11+ Lines	95	95	100.00%	95	100.00%	11+ Lines	348	263	75.57%	286	82.18%
Total Lines	2295	2196	95.69%	2268	98.82%	Total Lines	6710	6313	94.08%	6484	96.63%
CHC						CHC					
1-10 Lines	1294	1231	95.13%	1288	99.54%	1-10 Lines	4708	4419	93.86%	4663	99.04%
11+ Lines	206	183	88.83%	206	100.00%	11+ Lines	680	597	87.79%	680	100.00%
Total Lines	1500	1414	94.27%	1494	99.60%	Total Lines	5388	5016	93.10%	5343	99.16%
Grand Total						Grand Total					
1-10 Lines	3494	3332	95.36%	3461	99.06%	1-10 Lines	11070	10469	94.57%	10861	98.11%
11+ Lines	301	278	92.36%	301	100.00%	11+ Lines	1028	860	83.66%	966	93.97%
Total Lines	3795	3610	95.13%	3762	99.13%	Total Lines	12098	11329	93.64%	11827	97.76%

* February includes reconciled data for CLECs that reconciled per TPUC Order #4, plus reported results for remaining CLECs

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PM 114 Reconciled/Reported Results Summary

Fm 14 Resolved/Reported Results Summary											
Feb-00		No. of Lines	No. Of Lines Disconn. Early	Percent Disconn. Early	Percent Disconn. On Time	Mar-00		No. of Lines	No. Of Lines Disconn. Early	Percent Disconn. Early	Percent Disconn. On Time
FDT*	1-10 Lines	2140	103	4.81%	95.19%	FDT	1-10 Lines	2022	18	0.89%	99.11%
	11+ Lines	156	0	0.00%	100.00%		11+ Lines	97	12	12.37%	87.63%
	Total Lines	2296	103	4.49%	95.51%		Total Lines	2119	30	1.42%	98.58%
CHC*	1-10 Lines	1563	169	10.81%	89.19%	CHC	1-10 Lines	1851	15	0.81%	99.19%
	11+ Lines	327	85	25.99%	74.01%		11+ Lines	147	0	0.00%	100.00%
	Total Lines	1890	254	13.44%	86.56%		Total Lines	1998	15	0.75%	99.25%
Grand Total*	1-10 Lines	3703	272	7.35%	92.65%	Grand Total	1-10 Lines	3873	33	0.85%	99.15%
	11+ Lines	483	85	17.60%	82.40%		11+ Lines	244	12	4.92%	95.08%
	Total Lines	4186	357	8.53%	91.47%		Total Lines	4117	45	1.09%	98.91%
Apr-00		No. of Lines	No. Of Lines Disconn. Early	Percent Disconn. Early	Percent Disconn. On Time	Feb - Apr Combined		No. of Lines	No. Of Lines Disconn. Early	Percent Disconn. Early	Percent Disconn. On Time
FDT	1-10 Lines	2200	15	0.68%	99.32%	FDT	1-10 Lines	6362	136	2.14%	97.86%
	11+ Lines	95	4	4.21%	95.79%		11+ Lines	348	16	4.60%	95.40%
	Total Lines	2295	19	0.83%	99.17%		Total Lines	6710	152	2.27%	97.73%
CHC	1-10 Lines	1294	13	1.00%	99.00%	CHC	1-10 Lines	4708	197	4.18%	95.82%
	11+ Lines	206	1	0.49%	99.51%		11+ Lines	680	86	12.65%	87.35%
	Total Lines	1500	14	0.93%	99.07%		Total Lines	5388	283	5.25%	94.75%
Grand Total	1-10 Lines	3494	28	0.80%	99.20%	Grand Total	1-10 Lines	11070	333	3.01%	96.99%
	11+ Lines	301	5	1.66%	98.34%		11+ Lines	1028	102	9.92%	90.08%
	Total Lines	3795	33	0.87%	99.13%		Total Lines	12098	435	3.60%	96.40%

* February includes reconciled data for CLECs that reconciled per TPUC Order #4, plus reported results for remaining CLECs



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Noland/Dysart Supplemental Reply Affidavit – Attachment K

**LOCAL PERFORMANCE – Reconciled Measure 114 for AT&T
SOUTHWESTERN BELL
RESULTS STATED BY ORDERS AND LINES**

**Performance Measure 114: Percentage of coordinated cutovers where
SWBT prematurely disconnects the customer prior to the scheduled
conversion**

Coordinated Hot Cuts:

Texas Cuts by Lines:

December 1999	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	1.3%

Texas Cuts by Orders:

December 1999	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	1.4%

Frame Due Time:

Texas Cuts by Lines:

December 1999	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	1.4%

Texas Cuts by Orders:

December 1999	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	3.8%

* PM 114 did not include FDT in December; official reporting of FDT began in January 2000.

**LOCAL PERFORMANCE – Reconciled Measure 114 for AT&T
SOUTHWESTERN BELL
RESULTS STATED BY ORDERS AND LINES**

Performance Measure 114: Percentage of coordinated cutovers where SWBT prematurely disconnects the customer prior to the scheduled conversion

Coordinated Hot Cuts:

Texas Cuts by lines:

January 1999	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	0%

Texas Cuts by Orders:

January 1999	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	0%

Frame Due Time:

Texas Cuts by Lines:

January 1999	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	1.0%

Texas Cuts by Orders:

January 1999	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	1.7%

* PM 114 did not include FDT in December; reporting of FDT began in January 2000.

**LOCAL PERFORMANCE – Reconciled Measure 114 for AT&T
SOUTHWESTERN BELL
RESULTS STATED BY ORDERS AND LINES – *Without SOAC***

**Performance Measure 114: Percentage of coordinated cutovers where
SWBT prematurely disconnects the customer prior to the scheduled
conversion**

Coordinated Hot Cuts *without SOAC*:

Texas Cuts by Lines:

February 2000	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	2.2%

Texas Cuts by Orders:

February 2000	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	3.1%

Frame Due Time *without SOAC*:

Texas Cuts by Lines:

February 2000	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	4.7%

Texas Cuts by Orders:

February 2000	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	1.9%

**LOCAL PERFORMANCE – Reconciled Measure 114 for AT&T
SOUTHWESTERN BELL
RESULTS STATED BY ORDERS AND LINES – *With SOAC***

**Performance Measure 114: Percentage of coordinated cutovers where
SWBT prematurely disconnects the customer prior to the scheduled
conversion**

Coordinated Hot Cuts w/SOAC:

Texas Cuts by Lines:

February 2000	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	18.3%

Texas Cuts by Orders:

February 2000	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	26.6%

Frame Due Time w/SOAC:

Texas Cuts by Lines:

February 2000	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	8.7%

Texas Cuts by Orders:

February 2000	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	5.6%

**LOCAL PERFORMANCE – Reported Measure 114 for AT&T
SOUTHWESTERN BELL
RESULTS STATED BY ORDERS AND LINES**

**Performance Measure 114: Percentage of coordinated cutovers where
SWBT prematurely disconnects the customer prior to the scheduled
conversion**

Coordinated Hot Cuts

Texas Cuts by Lines:

March 2000	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reported Results	***	***	0%

Texas Cuts by Orders:

March 2000	# of Orders	# of Premature Cuts	% Premature Disconnects
Reported Results	***	***	0%

Frame Due Time

Texas Cuts by Lines:

March 2000	# of Cutovers/Lines	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	13.6%

Texas Cuts by Orders:

March 2000	# of Orders	# of Premature Cuts	% Premature Disconnects
Reconciled Results	***	***	10%

**LOCAL PERFORMANCE – Reconciled Measure 114.1 for AT&T
SOUTHWESTERN BELL
TEXAS RESULTS STATED BY ORDERS AND LINES**

Performance Measure 114.1: The % of time the SWBT technician completes the cross connect to the CLEC facilities within 120 minutes.

Coordinated Hot Cuts:

Texas Cuts by Lines:

December 1999	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reconciled Results	***	***	94.4%

Texas Cuts by Orders:

December 1999	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reconciled Results	***	***	93.8%

Frame Due Time:

Texas Cuts by Lines:

December 1999	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reconciled Results	***	***	90.3%

Texas Cuts by Orders:

December 1999	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reconciled Results	***	***	88.7%

* PM 114 did not include FDT in December; official reporting of FDT began in January 2000.

**LOCAL PERFORMANCE – Reconciled Measure 114.1 for AT&T
SOUTHWESTERN BELL
TEXAS RESULTS STATED BY ORDERS AND LINES**

Performance Measure 114.1: The % of time the SWBT technician completes the cross connect to the CLEC facilities within 120 minutes.

Coordinated Hot Cuts:

Texas Cuts by lines:

January 1999	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reconciled Results	***	***	100%

Texas Cuts by Orders:

January 1999	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reconciled Results	***	***	100%

Frame Due Time:

Texas Cuts by Lines:

January 1999	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reconciled Results	***	***	93.9%

Texas Cuts by Orders:

January 1999	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reconciled Results	***	***	94.9%

* PM 114 did not include FDT in December; reporting of FDT began in January 2000.

**LOCAL PERFORMANCE – Reconciled Measure 114.1 for AT&T
SOUTHWESTERN BELL
TEXAS RESULTS STATED BY ORDERS AND LINES**

Performance Measure 114.1: The % of time the SWBT technician completes the cross connect to the CLEC facilities within 120 minutes.

Coordinated Hot Cuts:

Texas Cuts by Lines:

February 2000	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reconciled Results	***	***	95.6%

Texas Cuts by Orders:

February 2000	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reconciled Results	***	***	96.9%

Frame Due Time:

Texas Cuts by Lines:

February 2000	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reconciled Results	***	***	96.5%

Texas Cuts by Orders:

February 2000	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reconciled Results	***	***	95.3%

**LOCAL PERFORMANCE – Reported Measure 114.1 for AT&T
SOUTHWESTERN BELL
TEXAS RESULTS STATED BY ORDERS AND LINES**

Performance Measure 114.1: The % of time the SWBT technician completes the cross connect to the CLEC facilities within 120 minutes.

Coordinated Hot Cuts:

Texas Cuts by Lines:

March 2000	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reported Results	***	***	94.4%

Texas Cuts by Orders:

March 2000	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reported Results	***	***	98.2%

Frame Due Time:

Texas Cuts by Lines:

March 2000	# of Cutovers/Lines	# of cuts < 120 minutes	% < 120 minutes
Reported Results	***	***	100%

Texas Cuts by Orders:

March 2000	# of Orders	# of orders cut < 120 minutes	% < 120 minutes
Reported Results	***	***	100%